

Tyler Hartpence

community.mis.temple.edu/thartpence

56 Healy Way / Langhorne / PA / 19047

215.906.2011 / tyler.hartpence@temple.edu

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Expected Graduation: May 2022
Major: Management Information Systems
Overall GPA: 3.0

BUCKS COUNTY COMMUNITY COLLEGE, Newtown, PA
Associates of Arts, Graduation: May 2020
Major: Business Administration
Overall GPA: 3.0

SELECTED COURSES:

Digital Systems, Computer Science I Java, Information Systems

INFORMATION TECHNOLOGY SKILLS:

Software Development: Java, Python
Web Development: HTML
Project Management: Microsoft Office

EXPERIENCE: MACYS, INC., Langhorne, PA October 2016 – Present
Sales Associate, Order Fulfillment & Stock

- Provide customer service for clothing retailer in a variety of departments throughout the store, including women's shoes, men's suits and fine jewelry.
- Communicate with clients about upcoming sales and events.
- Fulfill 50+ orders for shipment and pickup daily.
- Created a database within the company system that aids shoe department associates in finding and tracking inventory using RFID technology.

FOREVER 21, Langhorne, PA March 2014 – September 2016
Visual Merchandising & Sales Associate

- Provided customer service for clothing retailer of primarily young adult clientele.
- Managed stock & merchandised the floor to appeal to a range of customers.
- Trained new hires in Sales, Merchandising and Operations.
- Helped transition the store to its current state throughout renovations by moving and tracking inventory, between the temporary storefront and the updated storefront.

SKILLS:

- Microsoft Office Specialist Certification, 2019