# Thom M. Hoffman

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#### **EDUCATION:**

TEMPLE UNIVERSITY - Fox School of Business, Philadelphia, PA

Bachelor of Business Administration Graduation: May 2025

Major: Management Information Systems (MIS) | GPA: 3.17

Awards: Cecil B. Moore Scholarship, Inaugural Recipient Summer 2021 – Present

Selected Courses: Data Science, Digital Systems, Web Application Development,

Visualizing Data, Data & Analytics

**Study Broad:** Temple Summer in Prague, Czech Republic: The Global Good Program June 2023

### LEADERSHIP AND VOLUNTEER ACTIVITIES:

Member, ASCEND Temple Student ChapterSeptember 2023 – PresentMember, Association for Information SystemsSeptember 2023 – Present

## **TECHNICAL SKILLS:**

Software Development: Programming in C, Java, Visual Studio, Salesforce

Database Management: Tableau, SQL

Project Management: Microsoft Project, Excel, Powerpoint

### **WORK EXPERIENCE:**

AUNT B's ICE CREAM SHOP, Brigantine, NJ

June 2022 – August 2023

#### Server - Seasonal

- Accurately recorded and carried out customer orders, often receiving over 25 orders during peak hours
- Coordinated the distribution of workload, such as serving customers, cleaning, and restocking supplies, amongst co-workers
- Communicated, frequently and effectively, with customers, peers, and staff members to ensure all necessary protocols were met
- Collaborated with fellow co-workers to serve customers, clean, and restock

## FUTURE STARS DAY CAMP, Philadelphia, PA

June 2016 – August 2019

#### Summer Camp Counselor - Seasonal

- Built and maintained close working relationships with over 25 campers every year to ensure a positive
  experience and reputation for the day camp
- Supervised the safety of campers by following strict standardized emergency/safety guidelines and communicating incidents to higher personnel
- Assisted in the development and execution of daily activities for children between the ages of 4-13 to increase camper engagement and retention by 50%
- Interacted with parents and instructors regarding camp-related incidents