

# Vincent Chiu

[vincent.chiu@temple.edu](mailto:vincent.chiu@temple.edu)

Philadelphia | Pennsylvania

<https://community.mis.temple.edu/vincentchiu/>

## EDUCATION

TEMPLE UNIVERSITY – Fox School of Business, Philadelphia, PA.

*Bachelor of Business Administration*

Graduation: May 2027

**Major:** Management Information Systems

## EXPERIENCE

PLANET FITNESS, Philadelphia, PA

May 2024 - Present

### ***Customer Service Representative***

- Greeted customers with a friendly, professional attitude to create a positive and welcoming environment.
- Maintained a clean and sanitized workout environment, including equipment, locker rooms, and other common areas.
- Handled transactions quickly and effectively for drinks, snacks, and other gym essentials.
- Collaborated with team members to complete daily tasks efficiently and maintain smooth gym operations.

VINH SANG JEWELRY, Philadelphia, PA

October 2021 – April 2024

### ***Retail Sales Associate***

- Helped customers in choosing jewelry for special occasions, providing personalized recommendations.
- Handled cash registers with precision, processed payments, and provided accurate change.
- Maintained clean, organized, and visually appealing displays to attract customers.
- Followed strict security procedures when handling high-valued items.
- Assisted in daily inventory checks to ensure proper stock levels.

CAFÉ VINE, Philadelphia, PA

September 2022 – June 2023

### ***Barista***

- Delivered friendly, high-quality customer service in a fast-paced environment, ensuring a positive customer experience.
- Operated point-of-sale (POS) systems efficiently and accurately processed cash, credit, and mobile transactions.
- Addressed customer questions, concerns, and complaints with professionalism and quickly resolved issues to maintain satisfaction.
- Prepared coffee, tea, and baked goods in accordance with safety and quality standards.

## SKILLS

- Communication
- Adaptability
- Teamwork
- Problem-solving