

Yasmine Darwish

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EDUCATION

Temple University – Fox School of Business

Bachelor of Business Administration

Major: Marketing **Minor:** Management Information Systems

Selected courses: Data Analytics, Digital systems, Web Application Development

Gradation: May 2025

Philadelphia, PA

EXPERIENCE

Apple INC, Willow Grove, PA

Specialist

December 2021-Present

- Diagnose, document and repair customers iOS software.
- Participated in ongoing training and product knowledge updates to stay up to date with Apple's latest offerings.
- Demonstrated in-depth product knowledge and expertise in Apple's product line, including iPhones, MacBooks, iPads, and accessories.
- Consistently exceeded sales targets by effectively utilizing product knowledge and sales techniques.

Prestige Refrigeration, Philadelphia, PA

Operations assistant

March 2021- December 2022

- Support daily operations of B2B specialty firm that supplies new and pre-owned commercial kitchen and refrigeration equipment to restaurants, supermarkets and convenience stores.
- Issue invoices, maintain client job logs, and track accounts receivable.
- Reorganized customer database and worked with sales team on customer accounts.

American eagle outfitters, Willow Grove, PA

Sales associate

July 2021- December 2022

- Assist with planograms, floor sets, mannequin displays, seasonal promotions and other front of the house operations.
- Exceeded upsell goals, operate point-of-sale terminal, and resolved issues with credit, cash and card transactions.
- Increases sales by providing prompt, helpful, and knowledgeable service and maintaining a consistently tidy, clean, and well-presented store.

SKILLS

Web Development: JavaScript, HTML, CSS

Database Management: Salesforce, SQL, Python

Certifications

- Kaplan Real Estate course certificate
- Google Data Analytics
- Introduction to programming with JavaScript

Languages: English & Arabic