

ZISHENG YAP

community.mis.temple.edu/zsyap

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May January 2022
Major: Management Information Systems | Minor: Computer Science
Overall GPA: 3.0, Major GPA: 3.1 |

SUNWAY UNIVERSITY, American Degree Transfer Program, KL, Malaysia
American Degree Transfer Program, Graduation: December 2017
Major: Computer Science
Overall GPA: 3.0

ACTIVITIES AND AWARDS:

- Executive member ADTP Student Body Committee, 2015 - 2017
- E-Board Member, International Students Association, 2018 - Present

INFORMATION SYSTEMS PROJECTS:

- Designing a program that is testable and maintainable to solve problems using procedural programming constructs such as loops, branching structures, and functions using the Python programming language.
- Problem solving using programming in Java, procedural and data abstraction, and object-oriented programming which includes class hierarchies, inheritance and interfaces

INFORMATION TECHNOLOGY SKILLS:

Software Development: Java
Database Management: IBM Host Database, Microsoft Access
Project Management: Microsoft Office

EXPERIENCE: ALLIANCE BANK MALAYSIA BERHAD June 2017 – December 2017
Rehabilitation Officer

- Entering and restructuring of customer's personal loan data by inputting alphabetic and numeric information on keyboard
- Verifying data by reviewing, correcting, deleting, or reentering data; combining both data from both systems when information is incomplete and purging files to eliminate duplication of data.
- Answering calls to resolve customer's discrepancies by using standard procedures.

CHILLTECH SOLUTIONS Kuala Lumpur, Malaysia November 2014 – March 2015
General Office Clerk

- Reviewing and writing documents, organize and filling of records, maintenance work schedules and repairing services
- Answering telephones to solve issues that arises, as well as answering any questions from clients

SKILLS & LANGUAGES:

- Mandarin, Cantonese, Malay